

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S) : True et al.
TITLE : AUTOMATED SERVICE CHANGE
RECOMMENDATIONS FOR
WIRELESS NETWORK
SUBSCRIBERS
APPLICATION NO. : 10/712,510
FILED : November 13, 2003
CONFIRMATION NO. : 8919
EXAMINER : Taylor, Barry W.
ART UNIT : 2617
LAST OFFICE ACTION : December 27, 2007
ATTORNEY DOCKET NO. : LUTZ 2 00237
Case Name/No. Benco 15-9-9-9-9
: Cleveland, OH 44114
: March 27, 2008

AMENDMENT

MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office Action mailed December 27, 2007, on the above-referenced patent application, Applicant(s) respectfully request reconsideration of the application.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.